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January 16, 2008

TO: OPRA Market Data Recipients
FROM: Joe Corrigan
RE: January 15, 2008 Outage

On January 15, 2008, at approximately 10:45 a.m., ET, OPRA experienced a server failure, which prevented data from being disseminated over the 24 multicast lines. After diagnosis of the problem and completion of recovery procedures, at approximately 11:02 a.m. ET, normal multicast data dissemination over 22 of the 24 multicast lines resumed. A problem persisted however whereby duplicate sequence numbers were generated for messages on lines 4 and 16. The two lines began normal processing at 11:10 a.m. ET. Software and procedural changes are underway to mitigate a reoccurrence.

JC/km